

Greenwood Water Policy

2022

These policies, may be updated/changed by the town board, without written or verbal notice, with recommendation from the water board. These policies are tentative to be adopted in June 2022 by your local town board.

History

In the early 1900's, Frank Young owned a market store in town in the building that is now the Historical Society. He owned the row of adjoining buildings there, along with the back piece of property where an artesian well sat. Mr. Young wanted water ran to his store, so he dug ditches and laid pipe to the store. The water worked so well in his store he decided he wanted to run it to his home, which is the old Sears and Roebuck home in town that used to be owned by Harry Bise. Once he had water in his home, his neighbors also wanted water. And that was the beginning of the privately owned water company in Greenwood. Eventually the water company was acquired by other residents in town and then turned over to the Town of Greenwood estimated in around the 1960's. In 2000-2001, new wells were drilled and our existing water tank was placed along with new water lines and shut off valves that were placed under new sidewalks. Service lines and connections were made by the town at the time. In the last three years, our well pumps have been replaced, our water tank has been drained and cleaned, and our communications system has been updated.

Policies:

*When referring to water district owned components, that description consists of the following:
waterlines, meters, pressure regulators, and backflow preventors.

- 1) Greenwood water operator will have safe access to any property where water district owned components are placed. They will have access to property when installing, testing and inspecting water district owned components. Scheduled at a reasonable time agreed upon by both the water operator and the property owner. If the water operator is not allowed access to water district owned components, when necessary, water service may be interrupted.
- 2) Water district owned components are supplied and installed, only by Greenwood water operator. The town of Greenwood water district retains ownership of all water district components. The property owner must protect the water district owned components from damage. The property owner must notify the water operator as soon as possible, if leaks, freezing or damage, is found to the meter. All repairs will be done by the water operator, if the water district owned components are involved.
- 3) The property owner is responsible for any maintenance of the underground pipes, from the curb shut off to the final connection inside the residence, except for the water district owned components. The water district is responsible for the main line and water district owned components. Property owner is also responsible for locating the line from the curb shut off to the residence when any excavation is performed on said property.
- 4) When water service has been shut off at the owner's request (moving, vacations etc.), there will be a \$25 disconnection fee and a \$25 reconnection fee will be charged to restore service. This fee will be waived in emergency situations.
- 5) Property owners are to notify the town clerk or water operator of any name change or correction so that the water bill is correctly addressed
- 6) All unpaid water bills will be added to the property owners tax bill with a 10% relevy fee.

- 7) If a water leak is found and it is determined to be the property owner's responsibility, the owner will be notified. The leak will be repaired by the property owner. If unable to reach the owner, then water service will be interrupted, until repairs are done and inspected by the water operator. If the water loss is before the meter and exists in the property owner line, there will be an estimated charge for water loss. Estimation determined by charge per gallon.
- 8) Water meters will be read by the water operator, or person appointed by the town board. All fees and rates were decided by the town board with recommendation from water board.
- 9) When water repairs, cleaning of pipes, or any other major projects which will result in the shutting off of the water, the town board and/or water board, will notify the water district. Interruption of water will be advertised on signs on Main Street (State Route 248), by phone or in person, or on the town website unless there is an emergency situation.
- 10) Any questions, concerns, or suggestion, should be directed to the town board, water operator, or water board.

Billing:

*Billing rates are unknown for 2023 at this time. When figures are completed, this will be sent out to our water district patrons via mail.

*Rental properties: Any rental unit, bill will be mailed to property owner and property owner will be responsible for payment.

Revised by Supervisor and Water Operator as of June 1st, 2022. Subject to revision from town board at upcoming June 9th board meeting